Violations and Corruption Reporting Channels

This page is dedicated to reporting incidents of corruption, bribery, illegal behavior, and violations committed by STC Bank employees, as we confidentially treat such incidents to preserve the rights of the reporting person.

Example of Incidents that can be reported:

- Bribery & Corruption Incidents
- Violation of regulations, instructions and policies.
- Illegal disclosure of confidential information.
- Financial statement manipulation.
- Misuse of the powers granted to the employee by the bank.
- Misuse of the Bank's assets and property.
- Inappropriate behavior that violates public order, morals, customs and Islamic traditions.
- Violations related to the environment, health and safety in the workplace.
- Conflict of interest in any of the works or contracts carried out by the bank.

If you agree to share your contact information with STC Bank, please provide us with the following:

- Name:
- Mobile Number:
- Email:

If you do not agree to disclose your identity, you can continue without providing any personal contact information. Keep in mind that the Bank will not be able to contact you for clarification purposes or to request further information.

The needed details to help us assess and investigate the reported incident:

- Incident Date:
- Incident Details:
- Incident Venue:
- Names & Details of the Suspect:
- Evidence and supporting documents related to the incident:

The Reporter Declare:

- By being accurate and credible in the information provided in the report and avoiding rumors and unsubstantiated allegations.
- To bear all legal procedures related to malicious reports that may tarnish or harm the financial institution or one of its employees.
- To treat the report as strictly confidential and not to share it with employees or any other party except for authorized personnel as required by applicable law.

You can report incidents of corruption, bribery, and illegal behavior through the following channels, where the report will be evaluated, and the necessary measures will be taken based on instructions and regulations:

- Email: whistleblowing@stcbank.com.sa

- Hotline: 0118364682

- Address: Saudi Arabia - Diriyah - Postal Code (13714) STC Bank — Head Office - Diriyah - Compliance and Anti-Financial Crime - Whistleblowing Unit.

 Be informed that these channels have been provided to address only the related incidents and will not address incidents that fall outside the scope and jurisdiction of these channels. If you wish to file a complaint about our products and services, you can visit the following page: <u>Contact us</u>